

### EJA3 - VOCABULARY

Hotel amenities	Table d'hôte menu	gesture of goodwill
Hotel facilities	Cuisine	cut to the bone
Single room	Fusion cuisine	going through the roof
Double/twin room	Slow food	put the brakes on
Triple room	National specialty	on a shoestring
Suite	Culinary/gastro/food tourism	foots the bill
En suite facilities	Gourmet	on the horizon
Business facilities	Foodie	word of mouth
Sports facilities	Farmers/green market	be in the driver's seat
Room facilities	Dining facilities	
Chain-branded hotels	Eateries	accept & agree
Boutique hotels	Street food	cost & expenses
		null & void
Reception/front office	Catering	terms & conditions
Receptionist	Fine dining	
Concierge	Wine and dine	MICE
Bell person/porter	Whet the appetite	Event manager/coordinator
Valet	Tempt the palate	
Chef	Delicious/tasty	Mass tourism
Waiter/waitress	Spicy	Overtourism
Bar tender	Bland	Niche tourism
Food & beverage manager	Inedible	Special interest tourism
Hotel manager		
Housekeeper/chambermaid	Upmarket	Online booking
	Upscale	Online travel agent
cutlery	Top-end	High street travel agent
crockery	Luxury	
cover	Mid-range	adventure tourism
station	Mid-scale	bird-watching
specials	Downmarket	cultural tourism
order	Budget	dark tourism
		gastronomy tourism
Front of house	Business/corporate travel	battlefield tourism
Maître d' (hotel)	Business class	disaster tourism
Waiter/server	Business lounge	pilgrimage
Host/hostess	Frequent flyer programme	spa tourism
Busser	Incentive travel	poorism
Sommelier	Corporate team-building	space tourism
Chef	Go on a business trip	wine tourism
Sous-chef	Stakeholders	sex tourism
Bakers	Liaise with clients/partners	narcotourism
Kitchen helpers	Build a rapport	genealogy tourism
Dishwashers		agri tourism
	job/performance appraisal	medical tourism
Course	visitors' book	voluntourism
Starter/appetizer	benchmarking	
Main course	suggestion box	Marketing
Side dish	mystery shopper	Advertising
Dessert	customer/service charter	Ad/advert/advertisement
Three-course meal	performance standards	Prime time
Table service	code of conduct	Indirect advertising
French/gueridon	customer feedback	Promotion
Russian/silver	repeat guests/return	Public relations
American/plate	visitors/regulars	Online marketing
Self-service	customer loyalty	Social media
Buffet	customer retention	Viral marketing
A la carte menu	customer defection	