

## ENGLISH IN TOURISM (Technical Terminology A1)

### JOBS IN TOURISM

tour operator	cabin crew	hotel manager	purser		
travel agent	ground staff	hotelier	captain		
tour rep	flight attendant	concierge	cabin steward		
escort	pilot	receptionist	table steward		
tour guide	air-traffic controller	porter	entertainment officer		
curator	customs officer	chamber-maid	warden		
interpreter	baggage handler	chef	ticket collector/conductor guard		
CV	cover letter	job applicant	eligible candidate	employer/employee	trainee

### TOURISM INDUSTRY/agencies

destination/resort	single ticket	surcharge	vacancy/spare capacity
holiday maker	return ticket	supplement	check availability
itinerary	fare	cancellation charge	upgrade
high season	visa	currency	complimentary (ticket)
low season	valid/unexpired passport	exchange office	loyalty scheme
pick-up point	deposit	contract	corporate rate
drop-off point	insurance policy	negotiation	survey
package tour	booking	bargain	feedback questionnaire
inclusive tour	voucher	tip	rooming list
optional excursion	traveller's cheques	bulk purchase	flight manifest
invoice	receipt	discount	seat/room allocation
commission	to settle up	extended credit	curtailment
make a claim	holiday hazards		

### ACCOMMODATION/HOTELS

single room	room facilities	B&B	business venue
double room	hotel facilities	half-board (HB)	cottage
twin room	hotel/hostel	full-board (FB)	chalet
suite	high rise hotel	all-inclusive (AI)	motel
en suite facilities	overnight/stayover	buffet	shuttle
English/continental breakfast		check-in	check-out

### CULTURE AND ARTS

etiquette	carnival	city highlights	local cuisine	tomb	bazaar
leisure	festival	tourist sight	national dish	heritage	
ancient civilization	mausoleum	masterpiece	dome	exhibition	

religious buildings: church, cathedral, temple, monastery, mosque, shrine, synagogue

### HOLIDAY TYPES/things to do

travel	escorted/guided tour	pilgrimage	driving/touring
journey	sightseeing tour	adventure tour	camping
trip	coach tour	safari/wildlife	game park
corporate travel	weekend break	white-water rafting	theme park
incentive travel	city break tour	hiking/trekking	cruise
familiarization trip	independent travel/backpacking	fly-drive	diving/snorkelling

### TRAVELLING BY AIR

terminal building	check-in desk	departure lounge	charter flight
runway	boarding card	announcement board	scheduled flight
concourse	conveyor belt	customs	long-haul flight
aircraft	excess baggage	gate	short-haul flight
carrier	scales	baggage reclaim	import duty
take off	luggage tags	lost and found	duty-free shop
landing	hand luggage	immigration control	green channel
time slots	hold baggage	transfer point	red channel
aisle/middle/window seat	to declare	allowance	escalators
economy/first/business class	life jacket	emergency exit	delay/cancel
to fasten seat belt	leg room	overhead locker	reclining seat

prohibited/restricted/commercial/counterfeit goods

### TRAVELLING BY SEA AND RIVER

voyage	ferry	porthole	embarkation	port/harbour
cruise	luxury cruiser	berth	disembarkation	port-of-call
crossing	fleet	two-berth cabin	deck	shore excursion
canal/channel	gondola	vessel	marina	

### TRAVELLING BY ROAD AND RAIL

platform	courette	restaurant car/buffet	highway/motorway/freeway
carriage (coach, car)	sleeper	observation car	pedestrian zone/pavement
wagon-lit	bunk beds	engine	motorhome/caravan
tracks	transcontinental (railway)		scenery/landscape
hitch-hiking	commuter		vehicle

### GEOGRAPHY AND ENVIRONMENT

gulf/bay	peninsula	sustainable tourism	irrigation	coral reef
summit	island	endangered species	rainforest	marine life
coastal area	mainland	extinction	plain	global warming