

**New trends in tourism**

established destinations

source market

emerging market

facial recognition

*biometrically enabled products*

smart rooms

gadgets

tech-savvy

Millennial

generation Z

workation

staycation

bleisure trip

competitive advantage

*upskilling**game changer***Vocabulary of change**

to diminish

*to dwindle**to plummet*

to hit a low

to soar

gradual change

steady growth

to level off

to fluctuate

**Works of art**

fine art

visual art

applied art

decorative art

*sketch**croquis**study**charcoal drawing*

oil on canvas

*guache*

print

calligraphy

stained glass

sculpture in the round

free-standing sculpture

relief

*bas-relief*

bust

figurine

equestrian statue

marble

clay

landscape

still life

nude

genre painting

to depict

background

foreground

*to model**to carve*

dome

fresco

saint

martyr

halo

Crucifixion

Resurrection

medieval manuscript

New Testament

Gospel

**Museums**

admission fee

artefact

*specimen*

show case

permanent collection

temporary exhibition

on temporary loan

audio guide

hands-on activities

holograms

**History**

*reign*

heir

successor

assassination

battlefield

cemetery

to bury

casualties

atrocities

*slaughter*

*bloodshed*

riot

uprising

rebellion

civil war

peace treaty

armistice

to invade

to conquer

to defend

to defeat

to surrender

to withdraw

to siege

to wage war

to seize power

to split

**Festivals**

procession

brass band

a float

lantern

torch

bonfire

traditional gear

**Conferences**

keynote speaker

participant

attendee

organizing committee

abstract

paper

notification of acceptance

plenary session

keynote address

parallel sessions

workshop

poster presentation

proceedings

registration desk

conference pack

name tag

*institute affiliation*

**Business meetings**

to chair a meeting

minutes

record keeper

agenda

item

to put to a vote

to keep the discussion on track

to go round in circles

to schedule

*follow-up*

**Customer satisfaction**

customer satisfaction

customer loyalty

customer retention

customer defection

