

New trends in tourism

source market

emerging market

facial recognition

biometrically enabled products

gadgets

Millennial

generation Z

Vocabulary of change

to diminish

to dwindle

to soar

to hit a low

gradual change

steady growth

Trends in hospitality

eclectic style

vintage style

fabric

lobby

air purifier

toiletries kit

crib/cot

Works of art

fine art

applied art

decorative art

charcoal drawing

oil on canvas

print

woodcut

engraving

etching

calligraphy

stained glass

sculpture in the round

free-standing sculpture

relief

bas-relief

bust

figurine

equestrian statue

marble

clay

concrete

landscape

still life

genre painting

to depict

background

foreground

Museums

admission fee

artefact

specimen

treasure

show case

permanent collection

temporary exhibition

audio guide

hands-on activities

holograms

History

reign

heir

successor

throne

royal guard

court

battlefield

memorial

cemetery

to bury

casualties

atrocities

riot

uprising

rebellion

civil war
peace treaty
turning point
the wounded
the crippled

to invade
to conquer
to defend
to surrender
to withdraw
to siege
to wage war

Event tourism

high-profile events
to lure
procession
brass band
a float
pageant
lantern
torch
bonfire
traditional gear

Conferences

keynote speaker
participant

attendee
organizing committee
first call for papers
second call for papers
abstract
paper
key words
notification of acceptance
plenary session
keynote address
parallel sessions
workshop
round table
poster presentation
proceedings
registration desk
conference pack
name tag
institute affiliation

Business meetings
to chair a meeting
minutes
record keeper
agenda
item

to put to a vote
to keep the discussion on track
to go round in circles

to schedule
follow-up

Customer satisfaction

customer satisfaction
customer loyalty
customer retention
customer defection
customer turnover
problem resolution

to acknowledge
customer`s concerns
to ask for feedback
preventative measures

Phrasal verbs

to bring up
to call off
to come up
to come across
to drop by
to get along
to hang up
to look up
to put someone up
to put up with
to see off
to work something out
to watch out

