PISMENI DEO ISPITA

1. Pismenideoispita: kondicionali,izražavanje mogućnosti i sigurnosti, gerund iliinfinitiv,prefiksacija,frazalniglagoliistručnivokabular (održiviturizam, tržište, hoteli, aktivnostizaturiste, poslovnaputovanja, poslovnisastanci, konferencije, umetnost, istorija, muzeji)

USMENI DEO ISPITA

- 1. Provera stručnogvokabulara (listaobaveznihreči)
- 2. Pitanjebroj 1
- 3. Pitanjebroj 2

Pitanjebroj 1

- 1. The impact of tourism on wildlife and the host community's culture and economy
- 2. Sustainable solutions for green hotels
- 3. How to be a responsible tour operator who follows principles of sustainability?
- 4. What is an eco-lodge?
- 5. What airport facilities cater for business travelers?.
- 6. How to deal with complaints?
- 7. How to write a letter of complaint and a letter of apology?
- 8. Hotel facilities and amenities in a 5-star hotel
- 9. Factors to consider when selecting a new destination for tourists
- 10. SWOT analysis of New Belgrade or another destination
- 11. Different activities during holiday and places to do them
- 12. How to modernize a museum and attract more visitors in today's world?
- 13. Organizing a conference
- 14. Organizing and holding a business meeting

Pitanjebroj 2

- 1. The Hawaii islands or another example of sustainable practices
- 2. Describe one particular eco-lodge
- 3. Give specific examples of how airports cater for business travelers
- 4. How to stop customer defection and enhance customer loyalty list specific methods and examples
- 5. Docklands as a location for hotel investors
- 6. Activities for tourists at literary sites
- 7. Describe a particularly wide and interesting range of activities for tourists that can be found in one destination
- 8. Religious holidays as a magnet for tourists in Europe
- 9. Cultural attractions for tourists in one European city
- 10. Describe one museum where modern technology is used to enhance visitor's experience
- 11. Hermitage as a world-class museum
- 12. Describe one artifact in the way a curator should do it
- 13. Brief history of Serbia
- 14. Brief description of the Middle Ages

Web literature:

- 1. Eco lodge: https://www.youtube.com/watch?v=_-g3ikeTl6s
- 2. Green hotels, green architecture: https://www.youtube.com/watch?v=76KYLgz-BcQ

- 3. Sustainable tourism, the case of Uganda: https://www.youtube.com/watch?v=6HSIzOdca4w
- 4. How to chair a business meeting: https://www.youtube.com/watch?v=L_kZT8t75J4
- 5. Business lounge at an airport: https://www.youtube.com/watch?v=0ws9ke70pTE
- 6. Docklands as a potential destination for investors: https://www.youtube.com/watch?v=OZCuUIGUgHs
- 7. Easter in Europe: https://www.youtube.com/watch?v=Y3X1S_BgOec
- 8. Prague as a destination for cultural tourists: https://www.youtube.com/watch?v=BFKzX7u-3yg
- Modern museums- Boston's children's museum https://www.youtube.com/watch?v=YxMxP83iXNM
- 10. Modern museums: The museum of Warsaw Uprisinghttps://www.youtube.com/watch?v=ULJU3FNkkGo
- 11. The Louvre: https://www.youtube.com/watch?v=3P6M42aWo60
- 12. Hermitage:https://www.youtube.com/watch?v=oZwrZws4WFM
- 13. Brief history of the Middle Ages- creative approach, comic https://www.youtube.com/watch?v=6EAMqKUimr8