

**NAPOMENA: Provera „Obaveznih reči“ predstavlja samo jedan segment usmenog dela ispita.
Opis celokupnog ispita pogledati u dokumentu ENGLSKI JEZIK A3 –
ISPITNA PITANJA.**

THE LIST OF TECH WORD, ENGLISH LANGUAGE IN TOURISM – EJA3

<u>ENVIRONMENTAL ISSUES</u>	<u>LAW&CUSTOMER RELATIONS</u>	<u>CULTURAL HERITAGE&ARTS</u>
sustainable tourism low-impact tourism green energy energy waste natural resources indigineous community cultural diversity biodiversity conservation project wildlife habitat reclaimed land overconsumption recycling	terms&conditions null&void (contract) provision of the contract a breach of contract validity period legislation in force customer loyalty customer defection customer retention customer satisfaction red-carpet treatment preferential treatment upgrade tangible&tangible features (tourist product&services)	architectural style period furniture to commemorate anniversary reconstruction reminiscence art historian/curator legacy exhibition collection artefact exhibit to depict coronet mosaic fresco mural marble copper bronze carving etching frieze gable gilt watercolour oil on canvas still life pillar arch spire spear
<u>TRANSPORTATION</u> frequent flyer programme runway open-jaw ticket code-sharing agreement hub airport full fare paying passenger to allocate seats short-hop flight stand-by passenger jet lag stopover harbor/quay/dock naval shipyard liner gangway muster station maitre d’hotel	<u>BUSINESS/AGENCY&HOTEL OPERATIONS</u> MICE incentive loan holidaymakers inbound passengers conference delegates overseas subsidiary to subtract a company rack tariff (rate) cancellation charges catering firm retail agency wholesale operator to swamp a market to generate income	

guard
 roundabout
 toll
 station wagon
 coach
 puncture
 shuttle
 rolling stock
 platform
 starboard
 shipyard
 crossing
 congestion
 commuters
 subway
 purser
 to set off
 to pick sb. up
 to drop sb. off
 to get around
 to hang around
 to get on/get off

IT SECTOR

e-commerce
 e-travel
 virtual tours
 to go viral
 create a blog
 post a message
 app store
 browse Internet
 tech savvy

commission
 market saturation
 commodity prices
 labour costs
 maintenance costs
 tourist receipts
 occupancy rates
 bid
 cold calling/telesales
 to generate income
 to bounce (cheque)
 to sort out (itinerary)
 to draw up (contract)
 to make out (tickets)
 to carry out (project)
 to put sb. up
 to cut down on

HOTEL FACILITIES&THINGS

TO DO

amenities
 chalet accommodation
 business venue
 business facilities (examples)
 state of the art equipment
 banqueting facilities
 floodlit tennis court
 volleyball court
 karaoke lounge
 golf course
 bowling alley
 rock climbing
 jungle trekking
 scuba diving
 snorkeling
 ice-skating rink
 ski run
 well-appointed room
 self-contained accommodation
 well-furnished suite
 room allocation

sword
 shield
 portico
 facade
 column
 chariot
 cart
 carriage
 helmet
 armour
 artisans
 handicraft
 sculpture
 statue
 nude
 landscape
 portrait
 bust
 necklace
 bracelet
 cloak
 replica
 memorabilia
 hands-on (museum)